# Frequently-Asked Questions | CASA Coaches

You have questions? We have answers! This is the time of year we tend to get some frequently-asked questions as we get closer to the start of a new soccer season. To get you the info you need, we've answered the most common ones here. Feel free to share these answers with your parents as they ask you these questions as well.

## ? When and where will my team practice?

There is no set day or time for practices, as each coach determines when and where the team will practice. Because we have to limit the wear-and-tear on the fields, only a few teams are allowed to practice at the CASA fields. If all teams were allowed to practice there, all of the fields would be used every day of the week, which would quickly destroy the playing surface. We also require that a board member be present any time the facilities are in use, which would be impossible if all teams practiced there throughout the week.

To preserve the safety and functionality of the fields, only the following teams are allowed to practice at the CASA fields:

- All Tots teams (our youngest age division)
- Teams coached by CASA board members (which ensures a board member is present any time the facilities are in use)

If you need help finding a good practice location, we can recommend several local options. Please keep in mind that the CASA Soccer Complex is not a public park, it is not affiliated with the Collinsville Parks & Recreation Department in any way, and it is private property.

### ? Are schedules out yet? When will I get the schedule?

The first pre-season games are August 24th and 25th, and the regular season begins the weekend after Labor Day. Schedules are being created this week and will be sent out to all coaches as soon as they're finalized.

#### ? What do I need to get my child for their uniform?

CASA provides each player a jersey and soccer socks. All you need to provide are solid black shorts and non-metal soccer cleats. Each coach will distribute their team's uniforms to players before the regular season games begin (regular season opens the weekend after Labor Day).

#### ? How do I contact CASA with questions?

✓ If you have questions, email us at info@collinsvillesoccer.org or message us via our Facebook page. There is no CASA phone number because all communication has been centralized by email for efficiency. If you have a question that requires a phone conversation, please email or message us with your contact information and the appropriate board member (Registration Coordinator, Boys Division Coordinator, Girls Division Coordinator, Tots/Mites Division Coordinator, etc.) will call you.

#### ? Why haven't I gotten an answer to my question yet?

Please be patient, as the entire organization is staffed by volunteers who work full-time jobs and still make time to provide a safe and fun soccer experience for approximately 750 kids every year. We love what we do but it's a big, big job for such a small group of volunteers. If you'd like to get involved and make things even better, we'd love to have you as a volunteer. We're looking forward to another great season of soccer. See you soon!